

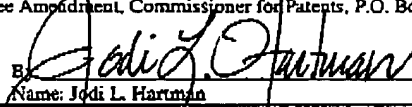
S/N 10/028,958

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hong Thi Nguyen Examiner: Knowlin, Thjuan P.
Serial No.: 10/028,958 Group Art Unit: 2642
Filed: December 19, 2001 Docket No.: 60027.0238US01/BS 01261
Title: Conference Call Setup Automation

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 7, 2004.


Name: Jodi L. Hartman

ASSOCIATE POWER OF ATTORNEY

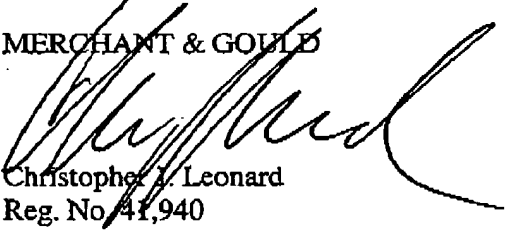
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P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Please recognize Jodi L. Hartman, Registration No. P-55,251, as associate attorney in the above-identified application, with full power to prosecute this application and to transact all business in the U.S. Patent and Trademark Office connected therewith.

Respectfully submitted,

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